

■ Company Founders Attend Ribbon Cutting Ceremony

Cesar Elizondo Villarreal, Sr., along with his wife, Maria del Carmen, officially opened the new North America Sales office with an ribbon cutting ceremony in October, 2009.

Known affectionately to everyone at Ruhrpumpen as “Papa & Mama”, Cesar and Maria del Carmen enjoyed taking part in this occasion as the company continues to expand and improve facilities worldwide.

Located in the Houston suburb of Stafford, Texas, the office serves as operations headquarters for the USA & Canada sales force. Features of the new workplace include increased office space, training areas, and meeting rooms

Feel free to contact us if you have any questions or would like to know more:

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■ New Sales Office in Korea

To better serve the Korean market, Ruhrpumpen recently opened a new Sales office in South Korea. Contact information:

RUHRPUMPEN REPRESENTATIVE OFFICE OF KOREA
 Phone: 82-31-717-9007, 9017
 Fax: 82-31-719-9005
 Cell: 82-10-8734-1005
 Address: A-3011, Pavilion, Jeongja-Dong, Bundang-Gu, SeongNam



■ Ruhrpumpen Installs a 57RXL in Zachary, Louisiana

Ruhrpumpen successfully installed a single-stage 57RXL VMT pump for a pipeline station in Zachary, LA. This pump replaced a Byron Jackson pump that had been in the field for 30+ years. A technician from our Houston Service Center was dispatched to the site for installation and start-up of the pump, which was purchased about one year ago has been up and running for 3 months now with no problems. This is one of the largest pumps that the customer has in the field today, and is one of their main diesel pipeline pumps. The installation of this pump has opened many doors to future business for Ruhrpumpen.



■ Sales Meetings Held in Germany and Thailand

Our sales teams come together on a regular basis to discuss market developments and new (and ongoing) projects. Witten, Germany, was the site of the European Sales meeting, and the Southeast Asia Sales meeting was conducted in Krabi, Thailand.

With presentations on the market developments, areas of opportunity, and projects that Ruhrpumpen is supplying in various countries, a great deal of information was exchanged. These photos include Sales team members from Russia, China, Spain, Germany, Holland, Dubai, U.K. and France.



■ 890 Years of Combined Experience at Ruhrpumpen Witten

Ruhrpumpen's Witten employees celebrating their 25th, 35th, and 45th anniversary with the company.



From left to right and in brackets the number of years with Ruhrpumpen

Lothar Arndt (35), Josef Dziakowski (25), Christian Kudelko (25), Victor Kaczmarek (25), Karl-Heinz Mühlhaus, Michael Bürger (25), Jörg Riedel (25), Thaddäus Mol (25), Udo Schäumer (25), Günther Schwill, Karl-Richard Wiegel (35), Henning Müller (35), Werner Dombrowski (35), Manfred Fuhrmann (35), Robert Wegener, Bernhard Krause (35), Dieter Rasche (35), Ralf Leuschner (25), Klaus Hellinger (45), Werner Völkel (35), Günther Fibbe, Gernot Lasbeck (35), Ingrid Lasbeck (35), Ingo Stolz (45), Helga Kappelhoff (35), Peter Hamm (25), Bärbel Kölling (35), Ulrich Pohlschöder (35), Christian Berger (25), Hans-Ulrich Köhler

Missing from the picture: Monika Kümperling (35), Ulrich Schrewe (35), Jörg Hagenkötter (25)

■ Colombia Petroleum Show

The most important tradeshow in the Oil & Gas industry in Colombia took place December 1-4. The primary objective for the organizers of this tradeshow is to attract specialized companies related to the Oil & Gas industry to show their new technologies and capabilities.

Ruhrpumpen was present and interest in our products was overwhelming from all visitors. Ruhrpumpen is already established in Colombia, but with the new contacts the company acquired and the quality of the product that we offer, there is opportunity for growth in this market



■ Oil & Gas Indonesia 2009

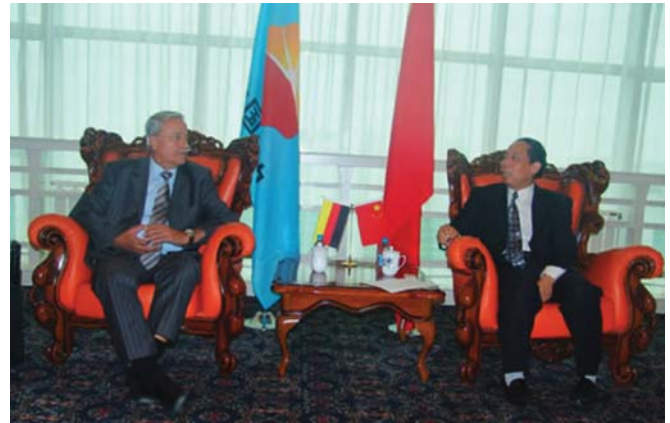
The 7th International Oil and Gas Exploration, Production, and Refining Exhibition took place 14 - 17 October 2009, in Jakarta, Indonesia. The event is held every two years, and 2009 marks the first time for Ruhrpumpen to participate. The exhibition was a tremendous success.



■ China Petroleum Material and Equipment Company Meets with Ruhrpumpen

On June 16, 2009, Mr. Chen Yongshen, Vice President of China Petroleum Material and Equipment Company (CPMEC) met Mr. Hans-Ulrich Koehler, Managing Director of Ruhrpumpen GmbH, for discussion about the contract under execution. Mr. Gao Junhong, Manager of Pipeline Equipment Procurement Department of CPMEC was also present.

Other participants in the meeting were Mr. Larry Ambrose, President of Worldwide Sales; Mr. Len Rooth, Vice President Sales EMA; Mr. Richard Feng, Chief Representative of Ruhrpumpen Beijing Office.



■ Ruhrpumpen Employees Participate in the Ruhr Valley Marathon

In the late 2009, the Ruhr Valley Marathon was held in Witten, Germany. This running event leads the contestants through beautiful surroundings along the Ruhr River. Participants are enthusiastic team runners but hobby joggers were also present. The race offers different distances: 10 and 21 km Nordic-Walking and a 10 / 21 / 42 km running.

“Team Ruhrpumpen” consisted of 14 runners who all did an outstanding job and earned great respect. In the 10km Nordic-Walking event, Christine Latta took the podium for 3rd place with a time of 1:25:26.



■ Ruhrpumpen Implements Changes to Improve Delivery Times

Ruhrpumpen has made some organizational changes in order to serve the customer better and to improve lead times. New procedures and the 5S program are in-place, and the Ruhrpumpen Foundry is now focusing only on Ruhrpumpen requirements, no longer serving any other customer. The Ruhrpumpen machine shop is also focusing only on Ruhrpumpen products, and new equipment has increased machining capacity to 2,500 CNC hours. These measures have significantly increased production capacity, and the first results are already evident.

Theory put in practice...Case: Shell Deer Park SCE 1.5x2x8 case and cover.

12/14/09	Shell maintenance requests quotation for an SCE case and cover.
12/16/09	Ruhrpumpen revises the standard delivery time of 4 weeks for this case.
12/21/09	Purchase order received by Ruhrpumpen.
01/06/10	Case and cover have been poured, machined, inspected, tested and are ready for shipment. And before shipment Ruhrpumpen only needed to wait for the formal order from Shell to ship.

Ruhrpumpen completed this order-start to finished product in 21 days.



■ Ruhrpumpen Egypt Ships LPG Pumps for Petroleum Pipelines

These pumps are used for pumping LPG in the Egyptian pipeline network from Suez to Cairo. The booster pump (SVN 8X26 in the CKD program) was also supplied.

- Pump type A 6"X8" 3000 RPM
- Flow rate 250 cubic meter per hour
- Head 1100 meters
- Power 750 HP
- Medium LPG



■ Pipeline Pumps Now in Operation

Ruhrpumpen pumps that were delivered in 2006 for the Atasu-Alashankou Pipeline project have now been placed in production.

Customer Kazakhstan-China Pipeline
 Limited Liability Partnership

Project Atasu-Alashankou Pipeline

Pump station No. 9 (PS-9)

Project no. 283443 A-C (3 Pumps)

Type of pump ZLM IP 530/06

Fluid Crude Oil

Flow 1435 m3/h

Head 270m

Power 2200 kW

Speed 2987 rpm

Project no. 283444 (1 Pump)

Type of pump ZLM IP 440/06

Fluid Crude Oil

Flow 1435 m3/h

Head 180m

Power 1600 kW

Speed 2988 rpm



Congratulations

We are pleased to announce the promotion of Mr. Oliver Langen to the position of European Sales Director. In this role, he will report to Len Rooth, Vice President of Sales, EMA.

In 2005, he started with Ruhrpumpen as a Sales and Project Engineer, and quickly assumed responsibilities with key customers as an Account Manager. When Ruhrpumpen's Worldwide Sales organization was created in 2007, Oliver was promoted to Area Sales Manager, covering Southern Germany and Italy. Oliver has worked in the rotating equipment business for over 15 years, specializing in centrifugal compressors, as well as pumps.

In his new role as European Sales Director, Oliver will be responsible for Sales activities in Europe, with salesmen in the associated territories reporting directly to him. Please join us in congratulating and supporting Oliver as he embarks on this new journey



Welcome Aboard

We are pleased to announce the appointment of Mr. Howard Shatinsky as the Distributor Manager for North America. He is located in Naperville, Illinois (a suburb of Chicago) and reports to Mike McDougal, Vice President of Sales, North America.

Before joining Ruhrpumpen, Howard spent 13 years with Sulzer Process Pumps as a Regional Manager, Biofuels Product Manager and Distributor Manager, and 11 years with Durco/Flowserve in sales and management. His experience in these positions and other past accomplishments will support Ruhrpumpen's distribution expansion and coordination plans for North America. In addition to this assignment, Howard is also working with manufacturing and management on upgrades and new releases for the Ruhrpumpen Standard Product line.



■ Welcome Aboard New Sales Team



Mr. Wiroj Seelanagae - Country Sales Manager
Bangkok, Thailand

■ In Memory of Jim Eytcheson May 10, 1946 – January 19, 2010

Jim started at the Tulsa facility on October 03, 1977 as an Estimator, and rapidly progressed within the company. He was Aftermarket Supervisor, Parts Quote Specialist, and his last position as Manager of Parts Department.

He knew the pumps inside and out. You could ask him a question about a job and he would know everything about the pump, when it was built, where, and probably each person that helped build it.

He had a great sense of humor, and would walk around the building saying things like:

"Happy, Happy, Joy, Joy!"

"It's snowing in the panhandle, moving this way."

"Is it time to go home yet?"

"There's a Long Island Ice Tea waiting at the Carousel, and it's Happy Hour two for one, so I am leaving at 2:00."

"Where ever you go, there you are."

If you were having a bad day, and heard him coming around saying one of these sayings, you couldn't help but smile.

Jim's kindness went far and wide, he was always taking in stray animals, feeding the homeless, or baking something special for your birthday. He would get up at the crack of dawn to bake something and make sure it was still hot when he brought it in to work for you. His wit, sarcasm, sayings, and his knowledge will be greatly missed, but most of all his friendship. We will be quoting him for years to come:

"Is it time to go home yet? Oh Happy Joy!"

It was time for Jim to go home.

Have a Long Island Ice Tea for Us!

